## Did you know?

- 1,442 Telecommunications Service Requests (TSRs) were processed in February 2007

- Audio conferencing services were utilized for 781,857 minutes in January 2007

- 765,607 IWIN LEADS transactions were transported

- 6.8 GB is sent to the Internet via the ICN on a monthly basis

- The E-form initiative saves the State of Illinois $12.5 million annually

- The Microsoft Enterprise Agreement has saved the State of Illinois $10 million to date

- The ICN had 100% network availability for February 2007

- BCCS was awarded a Computer-world Honors Program Laureate Medal for Project Hercules which upgraded the State's IT network and consolidated network services
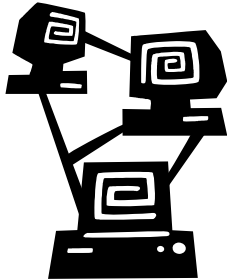
Coming Soon

BCCS Newsletter– March 2007

The Next Illinois Century Network - Vision and Strategic Plan– April 2007

Service Catalog– July 2007

BCCS Strategic Plan– July 2007

Content Management– Summer 2007

Bureau of Communication and Computer Services

120 West Jefferson Street

Springfield, IL 62702

http://bccs.illinois.gov

Bureau of Communication and Computer Services

Mission

To provide competitive statewide technology services to meet the needs of State agencies, boards and commissions and other constituents including local governments, public safety agencies, schools, libraries and hospitals.

Department of Central Management Services

Maureen T. O'Donnell, Acting Director

The Bureau Supports:

2,353 servers

Approx. 41,000 desktops

8,011 Illinois Century Network endpoints

5,024 Illinois Wireless Information Network devices
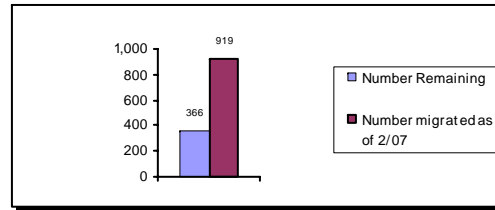
76,387 voice communications lines

529 PBX, EKS, ACD, IVR systems
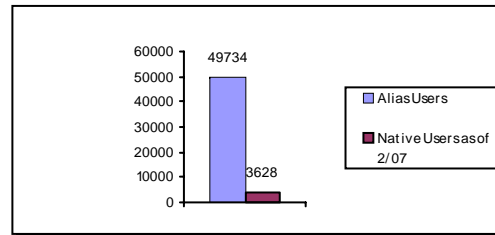
$174 million Annual IT and Telecommunications Budget

$154 million in IT and Telecommunications Assets
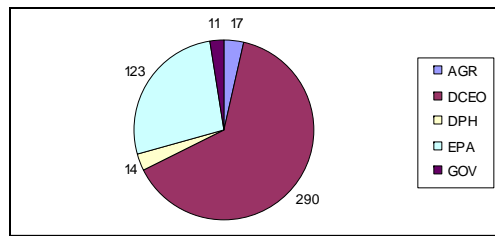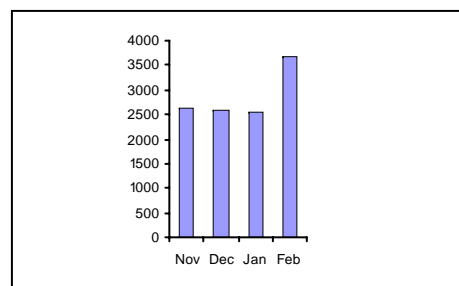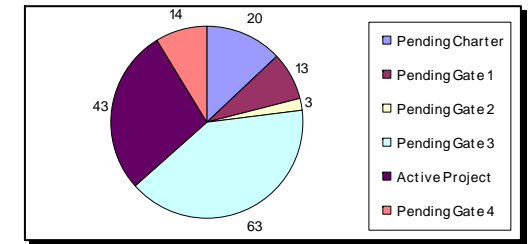
Enterprise Activities

Server Migrations

- Number Remaining
- Number migrated as of 2/07

(919, 366)

PIM Migration

- Alias Users (49734)
- Native Users as of 2/07 (3628)

February 2007 Desktop Deployments

- AGR (17)
- DCEO (290)
- DPH (14)
- EPA (123)
- GOV (11)

ICN Internet Utilization (Mbps)

Nov Dec Jan Feb

Governance Charter Status February 2007

- Pending Charter (20)
- Pending Gate 1 (13)
- Pending Gate 2 (3)
- Pending Gate 3 (63)
- Active Project (43)
- Pending Gate 4 (14)

Service Desk Calls

- IT (6,891)
- Network (2,095)
- Telecom (4,481)
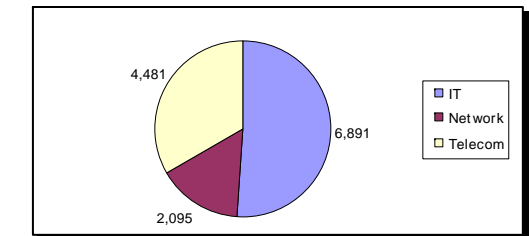
Videoconferencing Migrations

- Migrations Completed (136)
- Number Remaining as of 2/07 (49)

EPMO Project Status

- Proposed (118)
- Active (139)
- On-Hold (61)
- Completed (50)